

## TERMS AND CONDITIONS

1. The holidaymaker undertakes to keep the premises and all furniture, fixtures and fittings in or on the property in the same state of repair and condition as found at the beginning of the holiday period. The holidaymaker also undertakes to leave the premises in the same state of cleanliness and general order in which it was found.
2. The holidaymaker should compensate the owner for any breakages or damage incurred during the stay (except fair wear and tear).
3. A non-refundable deposit of £100 per week is required before confirmation of the booking can be given. Payment of the deposit will be taken as accepting these conditions
4. The final balance is required six weeks before commencement of the holiday and is not refundable. We recommend that you take out your own holiday insurance to ensure yourselves fully covered, should you need to cancel your holiday.
5. If keys are lost during the holidaymaker's stay at the property or are not returned, there will be a charge of £100 levied to cover replacement lock costs.
6. The property will be made available from 3.30pm onwards on arrival day and holidaymakers are requested to vacate the property by 10.00am in order that the owners can clean and prepare the property for the arrival of new guests. For stays of more than one week, holidaymakers should ensure that owners access is available on Saturday from 10.00am for general cleaning and change of linen if required. Alternatively, clean linen will be made available for holidaymakers to deal with themselves, if so requested.

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Please be aware that Stelling holiday let is non-smoking throughout and that pets are not permitted.

